

Key links shared during the session:

- Facilitator notes planning the session:
<https://www.dropbox.com/s/0u4p3a49e5grn0a/Distance%20learning%20in%20researcher%20development%20facilitator%20notes.docx>
- Joe's site <http://cmapspublic3.ihmc.us/rid=1KY550GR7-1YNJ9RF-CYP5/overview.htm>
- Shared post-it note wall: <http://padlet.com/wall/3f8fpgkmgfp>

Joe Nicholls2	could you type into the chat box - re. drivers , pressures, motivation - whilst we talk
Tanya C. @ MEOPAR	our researchers are at different locations across Canada
Tanya C. @ MEOPAR	different time zones
Vicky Ingram2	Drivers for Heriot Watt (HWU) are primarily our satellite campuses - Orkney, Scottish Borders, Dubai, Edinburgh and Malaysia. Similar issues to Canada there I suppose with time zones!
Tanya C. @ MEOPAR	our researchers have none/limited experience with distance techs
Paul Birkett	We have an increasing volume of off-campus PGR students & I need to find ways of making what we do more inclusive for them
Tanya C. @ MEOPAR	new experiences/ways of learning/networking for them
Gary Burns	To Facilitate and provide systems and support for off campus / blended learning Teaching / Research / Studies for Staff who are supporting students both on and off campus and in different locations
Paul Birkett	Off-campus means Africa, Greece, CZ, Vietnam - as well as elsewhere in UK
Tanya C. @ MEOPAR	expose our researchers to a technology they might use in their future education or and/or work
Vicky Ingram2	I like Tanya's point - it's as much learning for them as it is for us.
Paul Birkett	It will also help those PT students whose work and other commitments mean they aren't always able to attend on-campus sessions
Gary Burns	Supporting systems which allow all participants to join in and contribute as we are doing now.
Gary Burns	To help facilitate learning and development everywhere
Tanya C. @ MEOPAR	yes--Collaborate and Moodle (open source asynchronous software)
Gary Burns	To facilitate research and development and to aid communications on / off campus, everywhere, allowing contributions from externals where appropriate
Tanya C. @ MEOPAR	I'm a Skyper too
Tanya C. @ MEOPAR	can't do ppt
Mary-Alice Clancy	We would like to develop and use more online resources for at Aberdeen for all of the reasons listed above. We are also looking into developing some hybrid courses with our fellow Researcher Developers in other institutions across the UK.
Tanya C. @ MEOPAR	different definitions of hybrid approaches
Tanya C. @ MEOPAR	problem solving, exercises, etc.
Tanya C. @ MEOPAR	can you do small breakout groups with FUZE?
Gary Burns	Is the Meeting Package / System we are using now -FUZE?
Tanya C. @ MEOPAR	what is the red yellow green gauge at the upper right of the screen?
Joe Nicholls2	connectivity gauge
Tanya C. @ MEOPAR	guest involvement from anywhere in the world at less cost
Joe Nicholls2	http://prezi.com/nw9jbh3prihd/present/?auth_key=r6d8qry&follow=joenicholls&kw=present-nw9jbh3prihd&rc=ref-218547
Vicky - Heriot Watt	Success! Very much appreciating having my tablet with me!
Emma G	Fuze meeting can host up to 125 under the University subscription
Tanya C. @ MEOPAR	sometimes we use more than 1 tool depending on # of users at once

23588555	Will this presentation be available afterwards for us to consult in our own time?
Emma G	Yes we are recording
23588555	How will we be able to access it?
Emma G	will do!
Emma G	I'll edit the video down into the relevant sections then send you all a link to it
Emma G	Never work in a university microlab is my tip for the day!
Cristina Costa	:)
Emma G	Here's the link to our facilitator notes for this afternoon https://www.dropbox.com/s/0u4p3a49e5grn0a/Distance%20learning%20in%20researcher%20development%20facilitator%20notes.docx
Emma G	Here's a link to Joe's fabulous site to help explore all the different platforms and tools for researchers and facilitators http://cmapspublic3.ihmc.us/rid=1KY550GR7-1YNJ9RF-CYP5/overview.htm
Wendy Broad	are there polls with Fuze
Emma G	No Fuze doesn't have polls
23588555	How long have you been doing webinars?
Vicky - Heriot Watt	Very useful, thanks Joe. The hints and tips were great.
Gary Burns	Always useful to hear different overviews, hints tips etc
Tanya C. @ MEOPAR	I like the pre-recording feature because you can do your orientation to the tool and distribute it to your audience before your first session and they can replay it at their own time repeatedly
23588555	DO you know if people who access webinars who don't attend things face to face? E.g. if we are looking at creating webinars as an alternative for those who can't attend face to face?
Vicky - Heriot Watt	Do you have to allow for a time difference when the audience is around the world. From experience, is the time difference worse to other countries than down the road?
23588555	Do you track usage of those who access webinars, to see if they are a good investment of time and energy creating them?
Gary Burns	Other countries have problems with internet connections which makes online difficult
Paul Birkett	I would expect people to choose whether to join a webinar in the wee small hours but a record facility will help too
Tanya C. @ MEOPAR	post the recording after the live session
Joe Nicholls2	I think if learners get a good experience facilitated via webinars then they may not need f2f - however, I think it all depends on the ability of the learner to manage themselves - different levels of support are required by different people
Joe Nicholls2	I know of people who run webinars to an international audience who run the session twice at each ends of the day to accommodate everyone
Joe Nicholls2	I do think crafted narrated presentations are a way of dealing with poor internet connections - then you might facilitate someone via a phone conversation whilst running the presentation
Joe Nicholls2	I haven't tracked usage - I suppose it's one thing to have an indication that something has been accessed it's quite another to know whether anything has been learnt as a result - hence doing some form of online evaluation
23588555	Any good ideas on how to demo impact of webinars.....the elusive question of impact!
Emma G	follow Cristina at @cristinacost
Emma G	impact of webinars is difficult but I guess you could run follow up sessions and record what people have done since last time to show embedded learning, changed behaviour etc
Tanya C. @ MEOPAR	did you compare different blog tools to help select a preferred one? WordPress, e.g.,?
23588555	A PhD student asked me last week how publishers would view someone sharing their research on a blog when you are going to publish an article with them.
Tanya C. @ MEOPAR	does the publisher have a blog? :)
Joe Nicholls2	I think it's worth talking to publishers to explain and seek advice
Vicky - Heriot Watt	Publishing on a blog *after* its published should be fine, I think, if its published in an open source journal? But check!
Emma G	Agreed, you can't publish some research results on a blog but you can share your opinion and encourage debate more widely on the research

Vicky - Heriot Watt	Cross promotion between paper and blog could help the publisher.
Vicky - Heriot Watt	Is Open Source a UK thing, does anyone know?
Emma G	Always check with research funders too, can be particularly difficult for industry funded students
Tanya C. @ MEOPAR	Hi Vicky...no, open source is not UK-only
Emma G	No open source is world wide
Vicky - Heriot Watt	thanks!
Emma G	Interesting dynamic between publishing and communicating. How do we encourage 2 way conversation online?
Vicky - Heriot Watt	That's interesting that Social Theory Applied looks to be mostly social science. In a previous job , we tried to give the control of an Institute blog to the PhD students, as well as the twitter feed, in a department full of engineers. We got no take up!
Emma G	So researcher developers could create a collaborative blog on e.g. time management where trainers and researchers could all contribute content and tips
Joe Nicholls2	I will ferret some out - might be easier to distribute later
Emma G	Or a Facebook page, LinkedIn group etc
Tanya C. @ MEOPAR	over to you Joe...:)
Vicky - Heriot Watt	A LinkedIn group would be great, as it also encourages them to take control of their own online career development too.
Emma G	Well we are showing everything that could possible go wrong and we're still here, so if we can do it, you definitely can!
Vicky - Heriot Watt	hehe, excellent point Emma!
Emma G	I think LinkedIn might be more attractive to PGRs and research staff than Facebook given it's more professional face although it doesn't look as nice as a Facebook page
Tanya C. @ MEOPAR	Facebook is not considered academic either
Emma G	@JoeNicholls @egillaspy @cristinacost is the way to connect with us all on Twitter
Emma G	Any questions for Cristina?
Joe Nicholls2	Google+ may be a viable alternative to LinkedIn and Facebook
Paul Birkett	Question for Joe maybe? Is there a simple evaluation framework to help select the right online platform(s) for the uses we have in mind?
Joe Nicholls2	Not sure there's a 'simple' evaluation framework - so many possibilities/criteria - good question tho
Tanya C. @ MEOPAR	depends on what you want to assess
23588555	I think it's more a question of personal preference. As tools change what features they have, it would be difficult to keep up to date. Also it depends on what other tools you are using as well.
23588555	If you're collaborating with other researchers, chat with them about what they are using, as that may impact on your choice
Tanya C. @ MEOPAR	You'll find Alec Couros on Facebook, Twitter, etc.
Cristina Costa	@courosa
Cristina Costa	exactly - you need to be where your audience are
Cristina Costa	and we found that Facebook and Twitter were useful tools to bring them to the blog
Cristina Costa	we are going to start monthly hangouts soon
Cristina Costa	#phdchat
Vicky - Heriot Watt	It's worth noting the difficulty that certain countries will have in accessing twitter...
Cristina Costa	true - china will be one of them
Cristina Costa	hence the need to link to relevant mailing lists
Tanya C. @ MEOPAR	Re: Vicky's comment re: other countries accessing tools, similar experience with our students in China using VIMEO
Vicky - Heriot Watt	Yes, we have been recommended not to embed twitter on our webpages so that people in China can still see the webpages

Emma G	Info on #phdchat here: http://phdchat.pbworks.com/w/page/33280234/PhD%20Chat
Emma G	And #ECRchat http://ecrchat.wordpress.com/
Cristina Costa	and you can also create your own twitter chat
Emma G	and #acwri http://www.phd2published.com/tag/acwri/
Emma G	Could China use 3rd party applications such as Tweetdeck or Hootsuite? Maybe worth investigating
Emma G	Vitae is hosting a Google Hangout for researchers next week on starting a business after your PhD, see https://www.vitae.ac.uk/events/the-enterprising-researcher-starting-on-your-own
Tanya C. @ MEOPAR	I forwarded the Google Hangout session to our researchers--hopefully you'll get one Cdn participant!
Emma G	Fab, thanks Tanya :)
Emma G	Here's a free screencast platform so you can record some parts of your presentation in advance http://www.screencast-o-matic.com/
Emma G	Google Drive really handy for meeting minutes, instead of 1 person having responsibility for minutes, everyone can record actions etc
Emma G	Great for draft collaborative papers, grant applications etc
Vicky - Heriot Watt	Are there privacy issues with using google docs? Or is it more secure than dropbox etc?
Emma G	Not more secure so I wouldn't store research data that's not anonymised etc
Vicky - Heriot Watt	thanks
23588555	PhD student told me last week she used Google Drive to do surveys for her PhD
Emma G	We use Google Drive forms for all our event feedback
Emma G	Questions for Joe?
Tanya C. @ MEOPAR	privacy legislation in different countries is a consideration if using Google Drive for surveys out of one's home country
Emma G	Has anyone tried Google Hangouts?
23588555	Good to have Emma dealing with the chat, and Joe speaking - good task division and helps those of us asking questions!
Paul Birkett	Very informative - I didn't know Google+ could do so much!
Cristina Costa	Inger's blog http://thesiswhisperer.com/
Cristina Costa	and Inger's twitter https://twitter.com/thesiswhisperer
23588555	Good to look at how to convert F2F into webinar format, as that's what we will probably be looking at doing
Wendy Broad	can we get hold of your slides?
Vicky - Heriot Watt	How do you deal with passive learners, that just don't engage?
Tanya C. @ MEOPAR	can you post the link for the webinar you mentioned?
Tanya C. @ MEOPAR	for the webinar you did for the thesiswhisperer
Joe Nicholls2	http://bit.ly/knowledge_hub
Emma G	Please post any feedback, hints and tips you find on our post-it wall here http://padlet.com/wall/3f8fpkgmfp
Vicky - Heriot Watt	Joe, What's been your experience at Cardiff of asking people to sign up to Google+ etc so they can join a chat?
Vicky - Heriot Watt	We're concerned about implying they *have to*?
Wendy Broad	how do I get info onto the wall?
Emma G	just double click anywhere
Wendy Broad	think I might have worked it out
Cristina Costa	Vicky: that will have to be "offered" as an option
Cristina Costa	no one can force anyone but you'll find most people will be willing to do so if they see the benefits
Joe Nicholls2	@Vicky - generally it's something collectively agreed amongst the group - I don't make anyone use the technology - sometimes people want to see the benefit demonstrated before they engage
Joe Nicholls2	I do know of a group of researchers who wanted to write a grant application collaboratively

	using Google Docs, but one of the group wasn't keen - so they stuck to sending MS-Word via email
Cristina Costa	that's always the alternative
Cristina Costa	I have also used dropbox as an alternative
Cristina Costa	although it can get a bit messy
23588555	Does anyone know if any research has been done about what researchers prefer - eg. 'live webinar', a pre-recording 'talking head, etc?
Vicky - Heriot Watt	There are rumblings of rumour around whether we're allowed to use dropbox anymore because of the security issues.
Emma G	Here's the padlet link again, please post your resources http://padlet.com/wall/3f8fpgmfp
Cristina Costa	there is a good booklet by RIN
Cristina Costa	http://www.rin.ac.uk/our-work/communicating-and-disseminating-research/social-media-guide-researchers
Vicky - Heriot Watt	I sent a survey to our students at our Orkney & Galashiels campuses, and online webcast beat a visit in person and pre-recorded. But that was only to about 30 PGR students and staff.
Cristina Costa	not really a research piece on preferences
Cristina Costa	but useful all the same
Emma G	Has anyone used Wuala yet? Apparently it's like dropbox but is double encrypted and based in Switzerland so comes under EU rather than US data laws
Cristina Costa	Comparison of web conferencing software (brought to you by wikipedia :-)
Cristina Costa	http://en.wikipedia.org/wiki/Comparison_of_web_conferencing_software
Cristina Costa	http://techchange.org/2011/08/10/9-web-conferencing-platforms-for-education-and-collaboration-2-0-what-should-your-organizations-use
Cristina Costa	http://www.educause.edu/ero/article/supporting-student-collaboration-cyberspace-cpltl-study-web-conferencing-platforms
Emma G	How are people finding Padlet to use?
Vicky - Heriot Watt	It's a bit clunky. You can't type after you've posted a link or document else it loses it. With enough practice, could be useful though.
Vicky - Heriot Watt	Could work as a great interactive tool during a workshop.
Vicky - Heriot Watt	I'm losing Joe's map of social media tools
Vicky - Heriot Watt	*loving, not losing!
Tanya C. @ MEOPAR	Vicky--if you hover over the text once you put it on the pad, you can edit it without losing it
Tanya C. @ MEOPAR	you can also move it around the pad
Joe Nicholls2	Also encouraging collaboration for curation using Diigo groups, Scoop.it
Joe Nicholls2	The bibliographic tools such as Zotero, Mendeley, etc. allow for communities to be set up around similar interests - great way of finding references
23588555	Does anyone have any experience of using something like Netvibes for creating a 'home page' type resource, or a place where you can visually show lots of info in one place? We are exploring creating something like using net vibes to share useful research reports etc - we want to do it in one place, and probably there is no money!
Joe Nicholls2	Sharing journals via Netvibes http://www.netvibes.com/education_journals#Cardiff_Education_Journals
Tanya C. @ MEOPAR	cool
Emma G	http://padlet.com/wall/3f8fpgmfp
Joe Nicholls2	I think a lot more could be done the RSS aggregators and portal like tools
Wendy Broad	all done thanks
23588555	DO you know how sustainable Netvibes is? I know it's been around for a long time, so hopefully it won't disappear!
23588555	Can you make it secure so only you could edit it, as I see the link you've shared has you logged in?
Cristina Costa	Netvibes as a Research Organizer http://www.pafa.net/2010/03/netvibes-as-a-research-

	organizer
Cristina Costa	that is always the problem with "freemium" you never know for how long it will be there
Tanya C. @ MEOPAR	is netvibes a collaborative content-creation tool?
Cristina Costa	but netvibes seems to be quite reliable in that sense
Joe Nicholls2	@Tanya - no I wouldn't say Netvibes is a collaborative tool - but useful for supporting and providing info to a group
Tanya C. @ MEOPAR	thanks
Vicky - Heriot Watt	I'll b e exploring setting up a LinkedIn group for our PGR community. We already have one for another area of our department.
Clare Holdcroft2	explore running webinars to research students in the evening for those students who can't attend during the day.
Tanya C. @ MEOPAR	with two of our researcher/students, we are writing a needs assessment to distribute to everyone later this month, and I will use some of this info in it
Wendy Broad	going to look at google plus
Tanya C. @ MEOPAR	online needs assessment using FluidSurveys
23588555	One of our business objectives for this year is to explore developing webinars for our PGRs - today's session will help facilitate that action
Joe Nicholls2	One tool I would recommend taking a look at is Evernote - http://evernote.com/ - it's primarily concerned with personal information management, but it's very easy to share work with others and collaborate with people who also have an Evernote account - it's transformed the way I work! :-)
Tanya C. @ MEOPAR	literature
Tanya C. @ MEOPAR	how to measure impact of researcher dev't
23588555	Certainly practical applications on how people are using these tools specifically
Vicky - Heriot Watt	Tanya - that's a never ending task!
Tanya C. @ MEOPAR	perhaps we as a group to do webinars from our own practice to share with one another?
Tanya C. @ MEOPAR	thank you for a wonderful webinar!
Vicky - Heriot Watt	Thanks all!
23588555	Thank you to all the presenters and those contributing by chat
Duncan Mann2	Thanks
Joe Nicholls2	Thank you all
Ryan	Thank you
Wendy Broad	Thanks very much. It's been very useful
Clare Holdcroft2	thanks, bye
235885552	Thanks - extremely useful
Paul Birkett	Very useful day, thanks.
Joe Nicholls2	Would be good to catch up with you Emma for a debrief when the dust settles :-)
Gary Burns	It was a very useful session... lots of ideas and tools to look at investigate... many thanks